

ANNUAL REPORT

JOSEPH'S CORNER

a non-profit support service to families living with alcohol and drug addiction

2022-2023



josephscorner.org.au



JOSEPH'S CORNER

3

BIRMINGHAM STREET, YARRAVILLE

Welcome to the **2022 – 2023**

Annual Report

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**“Never see a need without
doing something about it”**

– Saint Mary of the Cross MacKillop



Founder
Sr Jeanne Dwyer rsj
1935-2022

Joseph's Corner is a not-for-profit support service for families and friends of those living with drug and alcohol addiction.

Recognising need and responding, Joseph's Corner opened its doors in 2001. It was a project of the Westgate Deanery, Catholic Church, covering the parishes of Altona, Altona North, Hoppers Crossing, Kingsville, Laverton, Newport, Spotswood, Werribee, Yarraville and Williamstown.

Joseph's Corner was established as a not-for-profit charitable organisation in response to the community's need for free counselling and support for families and friends of those living with alcohol or drug addiction. It has been incorporated under the Associations Incorporation Act and the Committee of Management meets monthly.

It was successfully led by Sister Jeanne Dwyer for 21 years till her passing in June 2022. The Committee of Management employed their first paid CEO in May 2022.

Our office and counselling rooms are based in Yarraville.

Our service is given without cost to those seeking help.





Our Mission

Joseph's Corner will work with the community to assist in dealing with the harmful effects of drug and alcohol use.

Joseph's Corner will work with and care for families and friends of drug and alcohol users, by providing support services free of charge.

Our Aims

To provide support to families and friends in stress and crisis.

To provide appropriate ongoing support services, free of charge, to enable families and friends to cope and manage their difficult situation.



Joseph's Corner does not discriminate, but embraces all who seek confidential, supportive, secure, and professional counselling from the service. This service is given without cost to those seeking help.



Our Services

- Individual Counselling, with qualified counsellors
- Group Workshops
- Peer Support Groups
- Group Meditation

Joseph's Corner services operate 9am to 5pm, Tuesday, Wednesday and Thursday.

Message from our Chair

Dear supporters, partners, and friends of Joseph's Corner,

I write to you today with a heart filled with optimism, and resolute determination, as we reflect on the past year and set our sights on the future.

The passing of our beloved founder, Sister Jeanne Dwyer in 2021, was a loss that deeply impacted us all. Sister Jeanne's vision, compassion, and unwavering commitment to our mission provided the cornerstone upon which Joseph's Corner was built. Her legacy will forever inspire us to continue the essential work she started.

Ms. Ann Hudson, our CEO, has stepped into her role with remarkable dedication and a clear vision for the future of Joseph's Corner, mirroring the words of St Mary of the Cross MacKillop: "Never see a need without doing something about it". Sr Jeanne lived out these words in the everyday things she did for people whom she came into contact with. It is with great admiration that I now see those qualities in Ann as she settles into her role and begins to steer Joseph's Corner into a future that better reflects the needs of the community. Her leadership and expertise have been instrumental during this period of transition, and we are fortunate to have her guiding our organization forward.

At Joseph's Corner, our commitment to providing free counselling services to those families battling drug and alcohol addiction has been unwavering. Despite the financial challenges we face, we stand firm in our mission to be a lifeline for those in need. We take immense pride in being an organization accessible to all, irrespective of their financial means.

Our ability to provide these services without government funding has been a testament to the incredible support we receive from our generous



donors, fundraisers, and supporters. You are the backbone of our organization, and we are deeply grateful for your continued commitment to our cause.

Over the past year, the Joseph's Corner Board, in collaboration with Ann, has been diligently working to address the pressing issues we face and to develop a roadmap for the future. Our primary focus has been on securing permanent funding streams to sustain and expand our vital work within the community. This undertaking is no small feat, but it is essential for the continued growth and sustainability of Joseph's Corner.

A heartfelt applause and gratitude go out to our remarkable team of volunteers. You are the heart and soul of Joseph's Corner, and we could not do what we do without your tireless dedication and unwavering support. Your selflessness in giving your time, skills, and compassion is a testament to the strength of our community.

I extend my deepest thanks to our dedicated Board members. Their expertise, guidance, and commitment have been instrumental in steering our organization through these challenging times. Their collective wisdom and tireless efforts are one of the cornerstones of our success.

To our dedicated counsellors, Leah and Marie, your work on the frontline is nothing short of extraordinary. They are both the face of Joseph's Corner, providing vital connections to families in need. Their empathy and professionalism are the embodiment of our mission.

Lastly, but certainly not least, my sincere appreciation goes out to our CEO, Ann Hudson. Ann's dedication goes above and beyond, and your commitment to bringing professionalism to our small organization is commendable. Her vision and leadership will undoubtedly attract more supporters, sponsors, and, ultimately, government funding to support the growth and development of Joseph's Corner.

As we look to the future, we are filled with hope and determination. With your continued support, we will strengthen and expand our reach, better serving our clients and the broader community. Together, we will honor Sister Jeanne Dwyer's legacy and continue to be a beacon of hope for those in need.

Thank you for being an integral part of Joseph's Corner, and for believing in our mission.

Sincerely,

Leon Colla

Chairman
Board of Directors



Message from CEO

On behalf of our Board, I am thrilled to share with you the highlights of an incredible year at Joseph's Corner, a year that has marked significant transformation and positive change in how our business operates and how we support our clients to help navigate the challenges they face.

As we reflect on the past year, we find ourselves proud of our achievements and excited for the future.

We are in the business of counselling and supporting families affected by addiction, so first and foremost I must mention our amazing, professional counsellors.

Leah has worked at Joseph's Corner for just over 3 years. Her professionalism and commitment to Joseph's Corner mission is to be commended. Her support of her clients and contributions to our business have made a significant impact on our organisations' success... Thank you Leah.

In June, we welcomed Sr. Marie Bourke to our counselling team. Marie has been a practicing clinician and accredited, registered counsellor since 2018. With over 30 years' working in Education and Community Development throughout Africa and Ireland, Marie brings an enormous amount of experience in adolescent health, grief, domestic violence, addiction, and families in crisis to Joseph's Corner.

In the words of Marie "I was so excited to learn about Joseph's Corner on my return to Melbourne this year - it is right up my tree."

Marie's arrival has enabled us to grow our services with more counselling sessions now available.....Welcome to our team Marie.



Our organization would not run without the support of our volunteers. In particular, I thank Mary Vella. She gives of her time so freely with generosity and skill. We are so fortunate to have such a great team.

Maintaining good emotional wellbeing is important to coping with day-to-day challenges and managing stress. To support our clients outside of their counselling sessions, Clara Rizzi, a volunteer, and supporter of Joseph's Corner since its inception 23 years ago, offers Meditation sessions through the school term. These are held at Queen of Peace Church in Altona Meadows and via Zoom.

Clara has been running our Meditation sessions for the last 6 years and has a regular following of 10 people. Thankyou Clara, for so generously giving your time and for your support and commitment to Joseph's Corner Mission.

Another key accomplishment has been the enhancement of our client experience. We understand the importance of flexibility in today's world, and as a result, we have revamped our service delivery methods. Clients now have the power to choose how they access our service- be it through face-to-face appointments,



over the phone, via video conferencing or through outreach to our client. This has not only increased the accessibility of our services but has also resulted in a remarkable reduction in appointment cancellations.

Our commitment to operational excellence has driven us to streamline our workflows and improved productivity. With a generous grant from Freemasons Victoria and donations from the Sunshine Wisdom Lodge, we have been able to upgrade our computer systems. With these improvements, we have been able to work more efficiently, ensuring that we can dedicate more time to what really matters – our clients.

The adoption of Power Diary, an online practice management software designed for healthcare and wellness practices, has changed the way we interact with clients. It facilitates easier communication, and the integration of cloud storage for client files has been a significant milestone. Our biggest challenge was scanning 23 years of client files - it took countless hours - but, we succeeded!

Client satisfaction and the ability to provide support when needed is crucial to our service. Feedback from our clients has been overwhelmingly positive as our service and support has become more flexible in meeting the changing and variable needs of clients.

When I reflect on the year that was, I think of, and express my gratitude towards our amazing Staff, the Board, Members, Volunteers, and Supporters whose hard work and commitment have made this transformation possible, and to our valued clients for entrusting us with their care. As we move forward into the coming year, we

remain dedicated to our mission of making a positive impact on the lives of our clients. To date, we have helped over 1,500 individuals and families throughout the western suburbs of Melbourne. The progress we have made this year sets a solid foundation for continued growth, innovation, and service excellence.

Our challenges for this coming year:

- increase visibility and profile of Joseph's Corner in the community
- strengthen and increase interactions with other community service organisations
- working towards a more sustainable funding stream.

Thank you for your ongoing support and partnership. Your belief in our mission and your commitment to making a difference inspire us to continue our work with renewed dedication and compassion.

Together, we are shaping a bright future for Joseph's Corner.

"If everyone is moving forward together, then success takes care of itself" – Henry Ford

Warmest Wishes

Ann Hudson
Chief Executive Officer

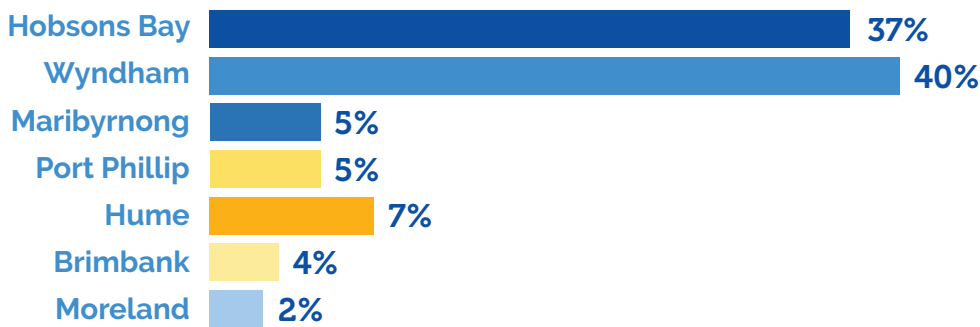


Clients

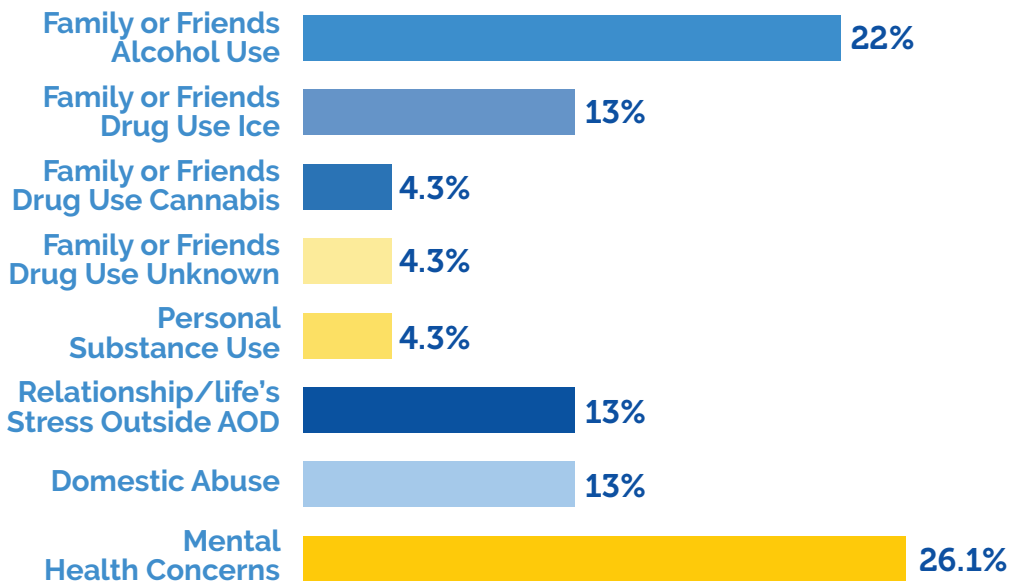


16 Hours Group
Workshops

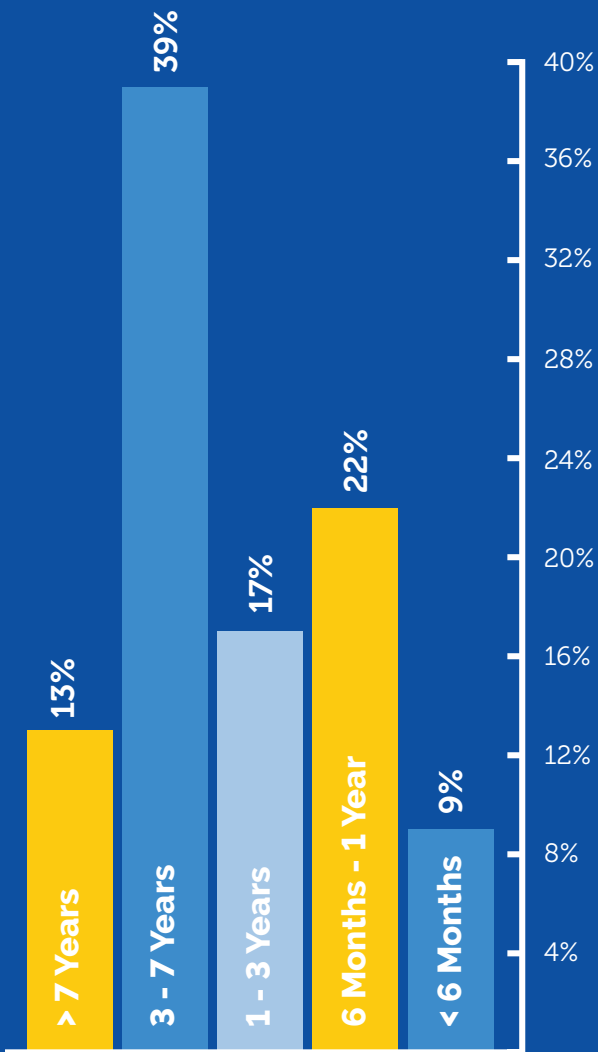
Clients from Each City Council



Initial Reason for Engaging in Counselling



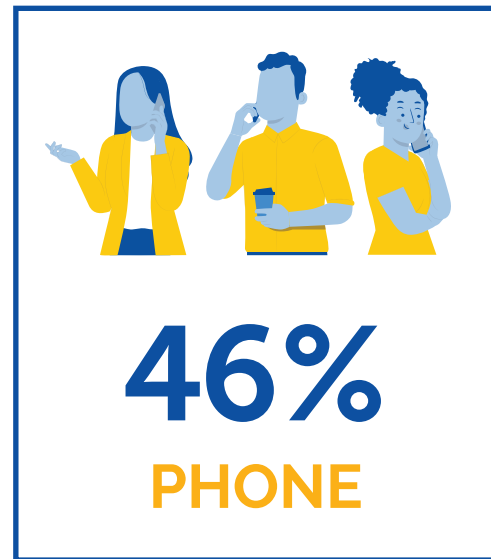
Length of time Clients have been in contact with Joseph's Corner



Meditation Sessions

21 Hours
Meditation Classes

Mode of Counselling





We see clients from all walks of life, everyday people wanting a happier future for themselves and their loved ones.

We see clients who just want someone to talk to, someone to support them as they navigate their way through often chaotic situations.

“Counselling at Joseph's corner has given me strategies I can use on a day-to-day basis to deal with anxiety, grief and unhelpful thoughts and feelings. People have noticed that I am more peaceful.”

“Every counsellor at Joseph's corner I have worked with has been a good listener, compassionate, caring, helpful and encouraging. Giving me other ways of thinking when I expressed unhelpful thoughts, enabling me to explore my feelings.”

“I feel heard, seen and supported.”

“When I first came here, I was very lonely and I thought that I won't be able to keep going on. My son's a drug addict and the fact that I want to help him, and I can't, was very bad. By coming here, I learnt a lot, I know now that I am not alone, that every time when I come here, I find compassion, understanding and some very useful advice. Just opening up every week to a very understanding person helps a lot and when you can see the eyes full of love and the encouraging words, makes you feel that what you feel, and think is something normal.

“My counselling sessions have enabled me to cast a ray of hope and re-write a brighter future.”





A Client Story

"I have been a client of Joseph's corner for many years.

The first time I contacted Joseph's Corner was for support to help me deal with my daughter's drug addiction.

At this time, I needed to talk about how it made me feel hopeless as a father and was trying to work out what I could have done differently. I found it really difficult to accept her addiction.

I received fantastic support from the counsellor, who help me realise that her addiction had was not my fault and I just needed to support her as much as I could.

At this time, I believe that the counsellor saved my sanity as this was having an bad effect on my mental health, I really don't know what I would have done without this support.

Over the years I have needed to go back to Joseph's Corner to help me get back on track with my mental health.

Joseph's Corner also supported me to come to terms with being gay and accept what I cannot change.

Thank you so much Joseph's Corner for all you did for me and many others."

Annual High Tea

China cups, tea pots, tablecloths, cake stands, friendship and fun Joseph's Corner Annual High Tea is an event NOT to be missed.

Running for nearly 20 years, this event would not be possible without the support of Mount St Joseph's Girls College. The staff and students are instrumental in the organization and running of the High Tea each May.

This year we had a record attendance of 180 people, raising over \$15,000.

Guest speakers were Les Twentyman OAM, founder Les Twentyman Foundation and Barry Michael, Australian Boxing Hall of Fame. Our talented MC and supporter of Joseph's Corner for many years, David Mann AM KSJ FAICD, was unfortunately taken ill and could not attend but we will welcome him back next year.

Events like this would not be possible without a dedicated group of volunteers.

The Board would particularly like to mention Maree Ryan who bought all the food and worked tirelessly in the kitchen with her family and Mount St Joseph's Students to prepare and serve the food to our 180 guests.

To Mary & Les Vella and Ruth Torr who prepared all the auction items, lists, and coordinated the bookings in the office prior to the big day.

Our Auctioneer and Board member, Chris Torr, was certainly successful in extracting monies for the auction items. Chris also doubled as tea connoisseur with John Ryan, preparing tea and coffee for the tables. To Grant Robertson for coordinating our amazing silent auction which consisted of 78 donated items.



Each year everyone looks forward to the Jams and chutney stand. These items are hand made by Brenda Nyssen and kindly donated to Joseph's Corner for the High Tea. These delicious jars raise \$1000 over the afternoon.

To all our volunteers and supporters, thank you for helping raise the much-needed funds to continue to support those in need.

Keep a lookout in your inbox for the 2024 invitation.....this is an afternoon not to be missed!

We look forward to welcoming you next May to Joseph's Corner Annual High Tea.



High Tea

23

PROUDLY PRESENTED BY
JOSEPH'S CORNER

YEARS IN THE WEST

Sunday 21st MAY 2023 2 PM - 5 PM



BOOKINGS THROUGH TRYBOOKING
(SCAN QR CODE) OR [CLICK HERE](#)

JOSEPH'S CORNER
supporting families affected by addiction



High Tea Supports

Alfa Bakehouse - Yarraville

Andrews's Of Yarraville

Ann Maurie Salon - Gisborne

Bunnings West - Footscray

Brenda Nyssen

Carnovale Pharmacy -
Yarraville

Cheryl Edwards -
Warrnambool

Christopher & Jo Torr

Commerce Media Group

Costco

David Mann AM KSJ FAICD

Dog Diversity - Seddon

Eleni Restaurant - Yarraville

For the Health of It -
Yarraville

Grant Robertson

Ian & Kath Sutherland

John Patterson

John & Maree Ryan and
Family

Marina Barbot

Manheim Pty Ltd

Mary & Les Vella

Mount St Joseph's Girls
College - Altona

Office Works - Yarraville

Parachute - Yarraville

Paul Wheelton AM KSJ

Pauline & Robert Pace

Piccoli Portraits

Pure Passion Hair &
Beauty - Yarraville

Rotary Club of Williamstown

Ruth Torr

SGA Solutions

Sun Theatre - Yarraville

Sunshine Wisdom Lodge

Tania Livori

Vault Restaurant

Vue Grand Hotel -
Queenscliff

Yarraville Blooms

Yarraville Village Pharmacy

Annual Financial Report



Joseph's Corner Inc. statement of Income for the year ended 30 June 2023 showed that Net Operating Expenses were greater than the current year revenue.

The following charts provide a snapshot of Joseph's Corner's income and expenditure for the year ended 30 June 2023.

Income Breakdown	
Donations	\$56,298.24
Grants	\$19,680.00
High Tea	\$17,594.00
Interest	\$242.03
Markets	\$1,281.17
Membership Fees	\$140.00
Gross Profit	\$95,235.44

The analysis of Income generated for the year showed an increase of 34% compared to the previous FY.

An increase of 104% in income generated through Fundraising Initiatives and the increase in monies received through grants accounts for this change.

Expenditure breakdown	
Administration/Office	\$11,348.96
Fees	\$160.26
Staff Costs	\$87,694.65
Equipment	\$2,583.88
Insurance	\$1,046.28
Fundraising	\$2693.63
Volunteers	\$1,800.00
Operating Expenses	\$107,327.66

The analysis of Expenditure for the year showed an increase of 72% as compared to the previous FY. This increase was a result of the following:

1. the employment of a paid CEO
2. engagement of a Professional Supervisor for Counselling staff
3. upgrading systems and equipment.

The following charts summarise the financial position of Joseph's Corner as at 30 June 2023

Assets breakdown	
Cash in Bank	\$98,987.34
Current Assets	\$2,237.00
Total Assets	\$101,224.34

Liability breakdown	
Accounts Payable - Current	\$3,645.00
Superannuation Payable - Current	\$2,196.18
Total Current Liabilities	\$5,841.18

Equity	
Current Year Earnings	\$107,475.38
Retained Earnings	(\$12,092.22)
Total Equity	\$95,383.16

We are governed by a Committee of Management that serve on a voluntary basis.

The Committee's responsibilities are to:

- set the strategic vision and policies
- oversee financial management
- ensure adequate resources for service delivery
- oversee risk management
- ensure effective engagement with donors and other stakeholders
- ensure the organisation meets all regulatory and statutory requirements.
- manage stakeholders.

President

Leon Colla
Primary School Principal

Vice President

Ian Sutherland
Company Director

Secretary

John Ryan
Fair Work Commissioner

Treasurer

Ann Hudson
CEO

Ordinary Members

Christopher Torr
Company Director

Tania Livori
Service Manager

Katherine Sutherland
Company Director

Staff

CEO
Ann Hudson

Counsellors
Leah Jenkin
(PACFA Accredited)

Maree Bourke
(Clinical Registrant,
PACFA Accredited)

Administration
Mary Vella
(Volunteer)

Our Supports

Joseph's Corner has a strong and loyal group of individuals, businesses, service organisations, schools, parishes and councils. These community partnerships are crucial to the work we do at Joseph's Corner.

We are incredibly grateful to all our supporters. Your commitment to our purpose enables our counsellors to support those in need.

THANK YOU

Brenda Nyssen

Cheryl Edwards – Warrnambool

Clara Rizzi

Commerce Media Group

David Mann AM KSJ FAICD

Fr. Joe Giacobbe

Freemasons Victoria

Helen Ryan

Hidden Gems property Scouts

John Patterson

Kay Jones

Kay Middleton

Manheim Pty. Ltd.

Maree Ryan

Marina Brbot

Mary & Les Vella

Moore Books for Business

Mount St Joseph's Girls College - Altona

Paul Wheelton AM KSJ

Sacred Heart/ Emmaus Parish

SGA Solutions

St Peters Church Hoppers Crossing

St. Augustine's Parish - Yarraville

Sunshine Wisdom Lodge

The Tint Shop

Yarraville Club

"Never see a need without doing something about it"

**We are making a difference, but we need your HELP!
Your donation will ensure we can continue
to support those in need FOR FREE.**



Scan the QR Code to donate

Joseph's Corner Inc.

ABN: 71 301 043 868
3 Birmingham Street
Yarraville VIC 3013

P: 03 9315 2680

E: contact@josephscorner.org.au

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